Appendix D. Community Consultation Statement

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Brief Outline

The Freshford and Limpley Stoke Neighbourhood Plan is the result of extensive consultation over more than two years. The process started in 2011 with discussions about the much-needed redevelopment of Freshford Village Memorial Hall. When the Localism Act became law in 2011 it was decided to broaden the scope of these discussions to include the development of a Neighbourhood Plan. The two Parish Councils of Freshford and Limpley Stoke agreed to join together and lead the project on behalf of the community. With the support of The Prince's Foundation, a public meeting was held on 31st January 2012 to generate suggestions and opinions from the community and this was followed by a workshop session on 16th February 2012.

These discussions led to the formation of the Neighbourhood Plan Management Group, made up of representatives of the two Parish Councils. A leaflet was published in June 2012 and circulated to all households. It outlined the process for development of a Neighbourhood Plan, proposed the formation of four Working Groups to consider various aspects of the Plan and invited attendance at a public meeting on 26th June to set up the Working Groups.

Alongside the deliberations of the Working Groups every effort was made to encourage and enable members of the community to engage with and contribute to the Neighbourhood Plan. The main focus of this activity was a series of open 'surgeries' held at key locations in both villages at significant stages in the development of the Neighbourhood Plan. These surgeries were promoted through articles in the two Parish Councils' newsletters – The Clarion for Limpley Stoke and The Bulletin for Freshford; by emails, with links to further information on the website; by local blackboard advertising; and by a mobile display barrow. Comments received were considered by the Management Team and fed through to the Working Groups as appropriate.

Drawing on input from the Working Groups and comments received from the community, the broad content of a Neighbourhood Plan began to emerge. In February 2013 the Management Group published a leaflet/questionnaire – 'Making Progress' – to gauge opinions on key issues. 'Making Progress' was well-publicised, with open surgeries and the other communication channels mentioned above, and an excellent response was achieved representing the views of about 57% of residents. In addition to the quantitative results many residents took the opportunity to submit further comments, which were carefully considered by the Management Group. Both the quantitative analysis of the questionnaire responses and the comments received were published in April 2013 by email and on the website.

In the meantime a Sustainability Appraisal Scoping Report was circulated to statutory consultees on 5th March 2013. Comments were received from Natural England and The Environment Agency.

The Management Group then pulled together this broad range of input from the consultees and the community into a Draft Neighbourhood Plan. Believing that the Neighbourhood Area designation had been approved by Wiltshire and B&NES Councils, the Management Team

published this Draft Plan for consultation in the community in July and August 2013. This was supported by open surgeries, as mentioned, and the other methods of communication. It turned out that the Area Designation had not been formally approved, so the consultation was not valid. However a large number of useful comments were received, making specific points about the Draft Plan. Wiltshire and B&NES Councils also made helpful pre-submission comments.

Building on this input, the Management Group prepared a Revised Draft Neighbourhood Plan. As the Neighbourhood Plan area had been eventually designated on 30th October 2013, the Revised Draft Neighbourhood Plan was published for a formal 6 week community consultation from 11th January to 22nd February 2014. This consultation was well publicised in advance, using the tried and tested local channels of communication. There were emails to the community database with supporting information on the community website, an article in the Limpley Stoke Clarion and Candyboards were displayed throughout the two villages. In addition, the formal Public Notice of Consultation was displayed on community notice boards. Two further open surgeries were held, one at the Limpley Stoke Hotel on 11th January and one at the Freshford Village Memorial Hall on 18th January. Both were well attended. A summary of comments received in response to the consultation is shown in Section Four below. The full texts of comments received are shown in Appendix B10.

In the light of these further discussions a Final Draft Neighbourhood Plan was prepared for submission to the lead Councils.

Section One - Who was consulted?

- Bath and North East Somerset Council
- Wiltshire Council
- Mendip District Council
- Neighbouring Parish Councils
 - o Norton St Philip
 - Claverton
 - o Monkton Combe
 - Winsley
 - South Stoke
 - Westwood
 - o Hinton Charterhouse
 - o Combe Hay
- Other organisations
 - o BT
 - o Southern Electric
 - o British Gas
 - Wessex Water
 - Avon Wildlife Trust
 - o English Heritage

- o Environment Agency
- o Highways Agency
- o Natural England
- o Heart of Wessex Rail Partnership
- o Homes and Communities Agency
- FLiSCA Freshford and Limpley Stoke Community Association
- Parish Church Benefice of Freshford with Limpley Stoke & Hinton Charterhouse
- o Royal British Legion
- o ?info@banes-pct.nhs.uk,
- o ?WCCG.info@nhs.net,
- Business Link B&NES
- o Business Link Wilts
- Residents of Freshford and Limpley Stoke plus others who had asked to be kept informed.

Section Two - Methods of consultation

Public Meetings

31st January 2012, Freshford Memorial Hall, led by ESHA Architects, funded by Prince's Foundation.

Over 140 people attended

Presentations on the Localism Act and on implementation of a Neighbourhood Plan. Post-it note exercise to identify what was liked about the two villages, what was not liked, what residents would like to see in future, what residents would not like to see. These comments were split by topic: Transport and Movement; Services and Facilities; Planning and Housing; Environment and Public Realm. See Appendix D1

16th February 2012, Freshford Memorial Hall, Worksop Session, all day

43 stakeholder participants, plus 2 Highways Agency, 1 B&NES Highways, 6 others (mainly ESHA)

- Discussion groups according to the four topics. Presented the results of their discussions to whole meeting. See Appendix D1

17th February 2012, Freshford Memorial Hall

Approximately 100 people attended

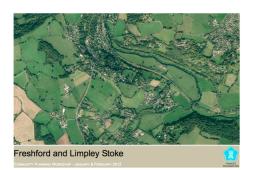
- Prince's Foundation team fed back workshop ideas to public meeting. See Appendix D1

26th June 2012, Freshford Memorial Hall

Attended by about 60 people - Neighbourhood Plan Management Team, Working Group Chairmen plus 50 others

- To discuss the establishment of Working Groups to cover the four main topic areas and to recruit members.

Publications



The Prince's Foundation document 'Freshford and Limpley Stoke Community Planning Workshop – January and February 2012'; 51 pages A4, made available online or on request

This summarised the Open Meetings and Workshops in January and February 2012.

See Appendix D1.



The Neighbourhood Plan launch leaflet; June 2012, 12 pages A4, distributed to every household in Freshford and Limpley Stoke.

This launched the Working Groups, encouraged residents to put themselves forward for the Working Groups and invited attendance at the Public Meeting on 26th June 2012.

See Appendix D2.



The Leaflet/Questionnaire 'Making Progress'; February 2013, 12 pages A4, distributed to every household in Freshford and Limpley Stoke. Most replies were collected from homes but alternative 'drop-off' locations were arranged at the community shop, the two churches and the two pubs. Further copies of the leaflet were available from the community shop. Home visits were offered to discuss the leaflet for anyone who wished.

This summarised points being considered for the Freshford and Limpley Stoke Neighbourhood Plan and requested questionnaire response and comments. See Appendix D3.



Quiz involvement leaflet; from September 2012, A4 folded, handed out from barrow (see below) showing photoquiz of places in the neighbourhood and inviting comments about proposed Neighbourhood Plan.

See Appendix D4.





Draft Neighbourhood Plan; July 2013, 40 pages A4, circulated by email to Community Database (see below), published on website (see below), displayed on posters at NP surgeries (see below) and published as hard copy at community shop and on request. Available for consultation throughout July and August 2013.

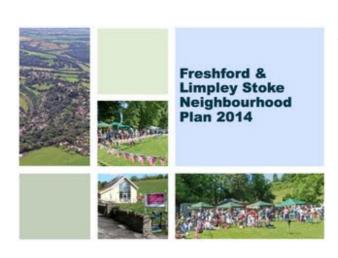
See Appendix D6.





Freshford & Limpley Stoke Draft Neighbourhood Plan *Comment form*, A5, for use in connection with Draft Neighbourhood Plan.





Revised Draft Neighbourhood Plan; January 2014, 40 pages A4, circulated by email to Community Database (see below), published on website (see below), displayed on posters at NP surgeries (see below) and published as hard copy at community shop and on request. Available for consultation from 11th January to 22nd February 2014.

See Appendix D8.

	Draft Neighbourhood Plan
Comment Form	Formal Community Consultation 11" January to 22" February 2014
two open surgeries - Limpley Stoke Hotel, January 11th, an	er Roberts, 4 Cittle Drive, Limpley Stoke BA2.7FY or hand in at one of the dd Freshford Village Memorial Hail, January 18 th - between 10 and 12 a.m. of or on a separate sheet if necessary.
Name	Address
Email	Telephone
	that we can contact you to discuss your comments if appropriate

Comment form, A5, for use in connection with Revised Draft Neighbourhood Plan.

Articles in Limpley Stoke Clarion. Distributed to residents and published village website. See Appendix D9.

Articles in Freshford Bulletin. Distributed to residents and published village website. See Appendix D10.

Community emails

- In the early stages of the Neighbourhood Plan process it was decided to develop a Community Email Database to facilitate communication with residents. Residents were asked to opt in. A small number of households have more than one email contact. The size of the database (at May 2014) is
 - o Freshford: 205 email addresses (corresponding to c175 households out of 231 76%)
 - o Limpley Stoke: 151 email addresses (corresponding to c130 households out of 228 57%)
- From September 2012 onwards the Community Databases have been used to publicise every significant development of the Neighbourhood Plan process. See Appendix D11.

NP Surgeries

These were held at central locations in the neighbourhood and were designed to generate discussion and engagement. Members of the NP Management Group and representatives of the four Working Groups were in attendance to answer questions and receive comments. The Surgeries were held between 10.30 and 12.30 on Saturday mornings as shown in the table below. An approximate tally was kept of people, excluding the Surgery team, who joined the discussion.

Surgery sessions were held in four phases

- September and October 2012, when the Working Groups were having their discussions
- February and March 2013, when the questionnaire was being circulated
- July 2013, when the Draft Neighbourhood Plan was published for 6 weeks' consultation
- January 2014, when the Revised Draft Neighbourhood Plan was published for 6 weeks' consultation

Date	Village	Location	Contacts (approx)
29 th September 2012	Limpley Stoke	St Mary's Car Park	65
6 th October 2012	Freshford	Memorial Hall	95
13 th October 2012	Limpley Stoke	Hop Pole Inn	55
20 th October 2012	Freshford	Memorial Hall	90
23 rd February 2013	Limpley Stoke	Hop Pole Inn	15
2 nd March 2013	Freshford	Memorial Hall	45
6 th July 2013	Freshford	Memorial Hall	20
20 th July 2013	Freshford	Memorial Hall	70
11 th January 2014	Limpley Stoke	Limpley Stoke Hotel	23
18th January 2014	Freshford	Memorial Hall	78



NP Surgery 29/09/12



NP Surgery 06/10/12



NP Surgery 13/10/12



NP Surgery 23/02/13



NP Surgery 02/03/13



NP Surgery 20/07/13



NP Surgery 11/01/14



NP Surgery 11/01/14



NP Surgery 11/01/14

Display barrow

This was used in conjunction with the Open Surgeries, to help draw attention to them and to provide a more approachable access point. The display varied according to the current stage of the Neighbourhood Plan process. The early outings of the barrow featured a photo-quiz to identify photographs of locations in the neighbourhood and to help demonstrate points of discussion. The barrow was also used as a point from which to hand out and receive comment forms. The comment forms were incorporated in a leaflet summarising the photo-quiz, which also enabled people to add their details to the Community Email Database.



18 forms were returned with comments. As evidence that younger residents felt able to engage, one form was completed by a 12 year-old boy, one was completed jointly by a 14 year-old girl and a 15 year-old boy and one was completed on behalf of a young girl though no age was given. All comments were scanned and circulated to the Neighbourhood Plan Management Group and to appropriate Working Group Chairmen, so that they could be carefully considered. A further 17 forms were completed by people who wanted to make sure that they received any future emails about the Neighbourhood Plan process. They were added to the Community Email Database.

Involvement Quiz

With the headline 'Do you know your village', this was a light-hearted way to get involvement and to encourage residents to think about the sort of discussions being carried on within the working groups. 12 photographs of places around the neighbourhood showed issues and opportunities in the locality. The photographs needed to be matched to stickers on the map which was carried on one side of the display barrow. The photographs were reprinted on the Comment Form leaflet, which many people took home with them. There was no prize for the quiz but all Comment Forms returned were entered into a draw for £50 Marks & Spencer vouchers.

Candyboards

A local resident, Candy Harrison, produces distinctive noticeboards – Candyboards. Residents are familiar with these boards, which are displayed around the community to help advertise any important local event. Candyboards have been used extensively to support any public meetings, surgeries and other activities connected with the Neighbourhood Plan process.





Website

A considerable amount of content related to the Neighbourhood Plan process is hosted within the Freshford village website – FreshfordVillage.com. Each Working Group had a section, showing members, calendar of meetings, meeting summaries etc. In addition there were sections for Resources – commonly used documents etc – for the programme of Open Surgeries and for Frequently Asked Questions. The site is updated with each new phase of activity, though the older content remains for reference if needed. The Neighbourhood Plan section is the most-visited section of the Freshford website, receiving an average of 280 pageviews a month in autumn 2012.



NP Website Facilities Group



NP Website 1Environment Group









Section Three - Consultation Timetable

	2012 Jan	Feb	Mar	Apr	May	lun	Jul	Aug	Sep	0ct	Nov	Dec	2013 Jan	Feb	Mar	Apr	May	lun	Jul	Aug	Sep	0ct	Nov	Dec	2014 Jan	Feb	Mar
Public Meetings	√	√				✓																					
Leaflet		✓				✓								✓					✓						✓		
Open surgeries									✓	√				√	✓				✓						√		
Display barrow									✓	✓				✓	✓				✓								
Comment forms									✓	√															√		
Photo quiz									✓	\																	
Candy boards	√	>							√	\				✓	✓				✓						\		
Website							✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Emails									✓	✓				✓	✓	√		✓	✓			✓		√	✓	✓	
Freshford Bulletin	√		√						✓			√			✓			✓			√				√		
LS Clarion	\	>	\				✓		√	\		\		✓		\			✓				✓		\		

<u>Section Four - Summary of main issues raised during the consultation on the Revised Draft Neighbourhood Plan - and how they were addressed.</u>

(NB The full texts of comments received are contained in Appendix D12)

Boundaries of 'Village Settlements' should exclude paddock and grassland areas.

-The boundaries have been further reviewed - see Map 2, page 11.

Further clarification of 'infill' required.

-Definition of infill has been clarified - see panel on page 10.

Hydro scheme at Iford mentioned but not the Freshford one.

-Noted; Freshford hydro now included- see para 4.1.06.

Figures given for Housing are inconsistent. Clarification required about number of homes at Freshford Mill and Rentokil sites.

-Number of homes on brownfield sites is outside remit of NP.

No consultation with Hinton Charterhouse re Pipehouse.

-Outside remit of NP but discussions with Hinton Charterhouse are ongoing where appropriate.

Concerns about irresponsible parking.

-Outside remit of NP.

Concerns about traffic at Rentokil and Freshford Mill.

-Outside remit of NP. To be dealt with by Parish Council on sight of planning applications.

RDNP 7.05 refers to A36 as a 'barrier'. Residents in Pipehouse and Midford Lane don't see it as such.

-Not all residents agree. Objectives to reduce speed limits on A36 and to install pedestrian refuges remain in NP – see 6.1.07.

Comments about the purchase and subsequent use of The Tyning in Freshford.

-Outside remit of NP. To be dealt with by Freshford Parish Council

Concerns about the ongoing management of the Neighbourhood Plan, if adopted.

- The NP wording has been revised to clarify this point. The Management Committee was set up by the Parish Councils to progress the **Creation** of the Plan (1.4). **Implementation** and **Review** of the Plan, if adopted, are the responsibility of the Parish Councils (1.4 and 1.3).